

Georgia Criminal Justice Coordinating Council 2011-2014 Strategic Plan

AGENCY MISSION

Provide leadership for criminal justice policy development; administer grants and victim services programs through systematic planning and coordination of stakeholders which leads to results driven programs, services and activities for an effective criminal justice system in Georgia.

AGENCY VISION

The preferred statewide coordinating entity that serves as a model administrator of grants and victim services programs; shapes policy and laws responsive to public concern achieving a properly resourced and equitable criminal justice system.

AGENCY CORE VALUES

Accountable, Collaborative, Communicative, Compassionate, Customer-Focused, Efficient, Evidence-Based, Fair, Integrity, Knowledgeable, Objective, Transparent, Respected, Responsive, Results-Oriented, Values-Driven

Goal Priority	Agency Goal	State Goal	Measurable Objectives	Strategies
1	<p>Increase overall funding to better support the needs of the direct victim services and criminal justice services</p>	<p>Provide a safe environment for people to work and play</p> <p>Promote safe communities and stable families where children can thrive</p> <p>Develop state services faster, friendlier, and easier</p>	<p>G1M1 Increase the amount of federal funding received through the competitive application process</p> <p>G1M2 Explore opportunities to strengthen the victim notification process as outlined in the Crime Victims’ Bill of Rights by July 1, 2012</p> <p>G1M3 Increase both the quality & quantity of victim services and criminal justice related data disseminated to federal and state policy makers</p>	<p>G1M1S1 Develop competitive grant applications within the agency to support identified needs</p> <p>G1M1S2 Partner with state and local agencies to develop competitive applications for grant funding</p> <p>G1M1S3 Disseminate information related to grant opportunities to our stakeholders</p> <p>G1M1S4 Continue to administer formula funding specific to serving the needs of victim services and criminal justice services partners within the state</p> <p>G1M2S1 Form a Governance Committee to work through the necessary steps to develop a federal grant application for a statewide victim notification system in response to the FFY2012 grant solicitation.</p> <p>G1M3S1 Share information with our federal and state partners to support requests for data and information</p>
2	<p>Improve the efficiency and outcomes of the primary business processes</p>	<p>Develop state services faster, friendlier, and easier</p>	<p>G2M1 Increase the grants reimbursement processing rates 10% by December 31, 2012</p> <p>G2M2 Increase the integrity of victim services data by June 30, 2012</p> <p>G2M3 Improve monitoring, quality and efficiency of claims processing by October 30, 2012</p> <p>G2M4 Measure and enhance our customer’s satisfaction of agency</p>	<p>G2M1S1 Implement Agency Modernization Project (AMP) grants management system by December 31, 2011</p> <p>G2M1S2 Migrate all currently managed grants into the AMP system by June 30, 2012</p> <p>G2M2M3S1 Implement Agency Modernization Project (AMP) claims management system by October 30, 2011</p> <p>G2M4S1 Integrate customer service satisfaction assessment into web-based grant management system and victims compensation claims system by June 30, 2013</p>

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			services G2M5 Expand eligibility requirements and increase awareness of end benefits offered through Crime Victims Compensation Program, by June 30, 2013	G2M5S1 Utilize data captured from the Voice of the Victim Project to drive the request for legislation to expand benefits during the 2012 Legislative Session. G2M5S2 Develop and execute a marketing plan to increase 10% the number of compensation applications from the previous SFY by June 30, 2012 G2M5S3 Execute marketing and outreach initiatives to increase the requests for DUI Memorial Signs and Unclaimed Restitution by June 30, 2013
3	Through strategic funding led by data-driven research, influence and promote meaningful criminal justice policy, programs & initiatives	Provide a safe environment for people to work and play Promote safe communities and stable families where children can thrive	G3M1 Increase routine collaborative planning to determine and address inefficiencies within the criminal justice system while supporting the state's commitment to reducing crime in communities	G3M1S1 Use criminal justice data to develop policy and direct grant dollars to support identified needs G3M1S2 Collaborate with every branch of state government to identify meaningful criminal justice policy G3M1S3 Distribute research data & conclusions to support criminal justice policy G3M1S4 Continue to administer federal funding to support the state's criminal justice policy G3M1S5 Conduct a needs assessment highlighting the priorities and issues affecting victim services providers within the State G3M1S6 Develop and facilitate regional criminal justice forums to gather priorities, needs and hear issues affecting local stakeholders

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				<p>G3M1S7 Conduct an assessment of Georgia’s law enforcement capacity, with an emphasis on training, equipment, personnel, and technology to identify needs</p> <p>G3M1S8 Make staff available to support the Special Council and Committee on Criminal Justice Reform</p> <p>G3M1S9 Update the Strategic Plan of the Multi-Agency Victims Services Partnership to streamline services to victims at the state level</p> <p>G3M1S10 Conduct a Voice of the Victim project to capture suggestions and/or changes that can be made to the Crime Victims Compensation Program to better meet the needs of crime victims</p>
4	<p>Improve research and data analysis capabilities</p>	<p>Provide a safe environment for people to work and play</p>	<p>G4M1 Expand our internal capacity to better capture information from all components of the criminal justice system to conduct objective analyses of statewide and system wide policy issues and programs</p>	<p>G4M1S1 Acquire in-house expertise to enhance the capabilities of the state in developing policy-relevant statistical information</p> <p>G4M1S2 Develop state-level data & make it available to federal partners for national compilations and studies</p> <p>G4M1S3 Analyze criminal justice data and prepare statistical reports for policy-makers, planners, and program developers</p> <p>G4M1S4 Serve as a resource for the media, academia, students, and others researching crime data</p>

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5	<p>Educate all stakeholders and customers as to CJCC's role within the criminal justice system</p>	<p>Provide a safe environment for people to work and play</p> <p>Develop state services faster, friendlier and easier</p>	<p>G5M1 Improve the coordination between stakeholders and the agency</p> <p>G5M2 Increase the number of interactions with stakeholders and customers</p>	<p>G5M1S1 Enhance agency website to educate stakeholders</p> <p>G5M1S2 Create a comprehensive agency annual report outlining the services, contributions, and activities of CJCC</p> <p>G5M1S3 Develop and produce a report on victims' services and victims' compensation by June 30, 2012</p> <p>G5M1S4 Increase the educational opportunities for criminal justice stakeholders (legislative, executive, and judiciary branches)</p> <p>G5M1S5 Facilitate victim services roundtables to improve the knowledge base regarding victims compensation program among victim advocates</p> <p>G5M1S6 Increase the current number of member agencies involved in the Multi-Agency Victim Services Partnership from twelve to sixteen by December 31, 2011</p> <p>G5M1S7 Encourage staff and/or Council member participation in stakeholder conferences/summits/meetings, etc.</p> <p>G5M1S8 Schedule opportunities to enhance coordination with outside stakeholders</p> <p>G5M2S1 Schedule site visits with subgrantees</p> <p>G5M2S2 Schedule technical assistance workshops with subgrantees</p>

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				<p>G5M2S3 Host at least nine public forums that allow victims and/or stakeholders to provide feedback surrounding the delivery of the services and programming provided by CJCC's Victim Services Division</p> <p>G5M2S4 Establish a victim friendly tool that accurately outlines the pertinent steps within the state's criminal justice system</p> <p>G5M2S5 Develop new and updated program materials to enhance victim's knowledge of CJCC's Victim Services Division's programs and services by June 30, 2012</p>

